

WHAT WE DO: COMMUNITY IMPACT

DIRECT SERVICES

2-1-1

United Way
of North Central New Mexico

211 is an information and referral helpline that connects callers with human services in the five-county area UWN CNM serves as well as Catron, Cibola, McKinley and Socorro counties. Usage of this service increased tremendously in 2023, reflecting both increased needs and efforts to inform the community about 211.



UNITED WAY
North Central New Mexico

RIDE UNITED 2023



Rides Provided

2,773



Top Need

83% health related



Population Served

26% of riders are seniors

Ride United provides free transportation in Santa Fe County for people to get to critical appointments, such as doctor's appointments or a job interview. Ride United is partially underwritten through a grant from MolinaCares. Residents without access to a vehicle or public transportation can request a ride by calling 211. These rides can be used for any need related to health, food, shelter/housing, employment, education, legal services and more.

Ride United costs \$6,000 a month to operate. Gifts to support this valuable program can be made at give.uwncnm.org/ride-united

RIDE UNITED

Transportation Access



TESTIMONIAL

"It is AbFab" — absolutely fabulous — "and I really could not manage without it," said 73-year-old Deborah Tefo...

Tefo has not been able to drive for about four years. Although she still has a valid license, she can black out unexpectedly due to a chronic illness, she said. She also uses crutches or a wheelchair and cannot go far on her own.

Before she discovered Ride United in a city pamphlet last February, she relied on neighbors to get around. But some who are older than she is can no longer drive safely, she said, and "I'm reluctant to impose upon them..."

"Picture yourself frail," she continued. "You're at the mercy of things you never think of when you're young and healthy. Not just physically but psychologically. Ride United expands my world."

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